



<https://www.lokerterbaru.net/lowongan/lowongan-kerja-surakarta-hari-ini-pt-teleperformance-terbaru/>

Lowongan Kerja Surakarta Hari Ini PT. Teleperformance Terbaru

Description

Kami sedang membutuhkan kandidat untuk posisi sebagai Customer Service Specialist E-Commerce US Project di perusahaan PT. Teleperformance secara full-time dengan lokasi kerja Jl. Pahlawan No.55e, Sukaluyu, Kec. Cibeunying Kaler, Kota Bandung, Jawa Barat 40123.

Responsibilities

1. Communicate with customers, email, live chat and call (inbound/outbound).
2. Provide knowledgeable answers to questions about product, pricing and availability.
3. Work with internal departments (Team Leader) to meet customer's needs.
4. Data entry in various platforms collaborate on projects to improve support tools and processes.

Qualifications

Basic Requirements

- Bachelor's degree or equivalent diploma
- 1 years' work experience in e-commerce service handling (**fresh graduate welcome to apply**)
- Excellent written and verbal communication skills in English
- Strong problem-solving skills and demonstrated multi-task capabilities and ambiguity.
- Flexible for shifting schedule and changes along with it. **Ready working with US schedule night block shifting.**
- Ability to handle high volumes during promotions and peak seasons.
- English capabilities minimum B1 English First and ready interview with full english.

Preferred Requirements

- Proficiency in English and Multi-lingual is highly preferred (depends on the market assignment)
- Compliance operations experience is preferred.
- Strong analytical and research skills
- Knowledge Ability to work in a fast and evolving environment with detail-oriented focus.
- Experience in E-Commerce buyer/seller/creator services.
- Experience in Microsoft Office Suite is preferred.
- Preferably to have a typing speed of at least 40 words per minute.

Skills

- English capabilities minimum B1 English First and ready interview with full english.
- Experience in Microsoft Office Suite is preferred.

Hiring organization

PT. TELEPERFORMANCE TERBARU

Employment Type

Full-time, Contractor

Industry

Call Center &&&&
Layanan Konsumen

Job Location

Solo Grand Mall, Jl. Slamet Riyadi, Penumping, Kec. Laweyan, 57141, Kota Surakarta, Jawa Tengah, ID

Working Hours

8 Hours

Base Salary

IDR 3500000 - IDR 5000000

Date posted

Maret 23, 2024

Valid through

31.07.2024

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LAMAR KERJA

Job Benefits

Bonus Uang Makan, Transport dan Tunjangan Kesehatan di hari tua

Contacts

Alamat : Solo Grand Mall, Jl. Slamet Riyadi, Penumping, Kec. Laweyan, Kota Surakarta, Jawa Tengah 57141

Website : <https://www.teleperformance.com/>

Teleperformance is a strategic partner to the world's leading companies, bringing solutions and enhancing customer experience during each interaction.

We are the largest interaction expert team in the market: multicultural, highly skilled, and deeply knowledgeable, with a wide range of integrated omnichannel solutions, technology, and the highest security standards.